

Pav & Ave Tennis Club WhatsApp Community Guidance Policy

Welcome to the **Pav & Ave Tennis Club WhatsApp Community!** To ensure a positive and fair experience for all members, please follow these simple guidelines:

1. Community Structure

- **Announcement Group:** Used solely for club updates and important messages. Only the management committee can post here.
- **Individual Groups:** Members can join groups based on their interests, such as friendly matches, league participation, or buying/selling tennis equipment.

2. General Conduct

- **Be respectful:** Engage in discussions politely and avoid offensive or inappropriate language.
- **Stay on topic:** Keep conversations relevant to the purpose of each group.
- **Use direct messaging where appropriate:** If arranging individual matches or sales, take detailed discussions to private chats.

3. Safeguarding & Age Restrictions

- **Under 13s are not permitted:** As per WhatsApp regulations, members **must be 13 or older** to join community groups.
- **Parental Responsibility:** Parents must oversee their child's participation in any groups and ensure appropriate engagement. It is recommended that a parent also joins any groups that any junior players over 13 years old join.
- **Reporting Concerns:** If you notice inappropriate behaviour, contact the management committee immediately by messaging one of the community admins through the announcements group.

4. Best Practices

- **Mute notifications for non-essential groups:** This helps keep your WhatsApp feed manageable.
- **Respect privacy:** Do not share personal contact details or club members' information without consent.
- **Moderation & Compliance:** The management committee reserves the right to remove members who violate these guidelines.

By joining the WhatsApp Community, you agree to follow these rules to create a welcoming and fair environment for all members.

We look forward to seeing you on the courts and in the chats! 🎾🏆